



Operation Tech Connect Volunteers

As the world continues to move in a digital fashion, our Operation Tech Connect program is here to help connect our Special Olympics Washington athletes with access to technology as well as the help to navigate the digital world. Operation Tech Connect volunteers will help those who need assistance in navigating their devices (phones, tablets, gaming equipment) as well as a deeper understanding of how to engage with these technologies.

Register at: <https://2021communitychallengevolunteers.my-trs.com/>

Volunteer Duties:

- Operation Tech Connect volunteers will be connected with one athlete over a six-week period.
- Community Challenge Support (Spring 2021 Season)
 - Teach set up of technology devices.
 - Training of online communication tools (Skype, Teams, Zoom, Etc.)
 - E-mail Support: Support with the creation of an e-mail account and provide training around e-mail basics.
 - Training on registration for the CommUNITY Challenge.
 - Charity Footprints weekly support in tracking activities.
 - Set up Zoom meetings, provide basic tech training to other team members.
 - Act as overall “tech support” for your team.
 - Online Safety Training – Educate on the importance of safety and privacy while using technology devices.
- Tech Support can be delivered via:
 - Telephone
 - Online
 - How to Guides
 - In person distanced visits
 - IT “on-call” squad
- CommUNITY Challenge Outcomes
 - Increased athlete engagement in virtual programming
 - Increased confidence in use of technology devices
 - Confidence navigating webpages such as Charity Footprints, Zoom and E-mail basics
 - Athletes trained on internet safety and privacy

Volunteer Requirements:

- Volunteer must be over the age of 18 and complete a background check to become certified as a Class A volunteer.
- Volunteer must have strong technology skills.
- Information must be presented in a user-friendly matter. Good communication skills and patience are necessary.
- Volunteer must be able to commit to an ongoing volunteer role. Timing of training sessions can be flexible and will be coordinated in the partnerships.

Volunteer Trainings:

- Volunteers must attend one of two training sessions.
 - Monday, May 3rd from 5-6pm - <https://us02web.zoom.us/j/86327497321>
 - Thursday, May 6th from 6-7pm - <https://us02web.zoom.us/j/87415794135>